



# 2024 Annual Report



2024 was METRO's first full-year serving as a regional health system with nine health centers, one pharmacy and one administrative office. Each health center provides access to over 100 programs and services.

We saw consistent demand for key services as a result of increased local access.



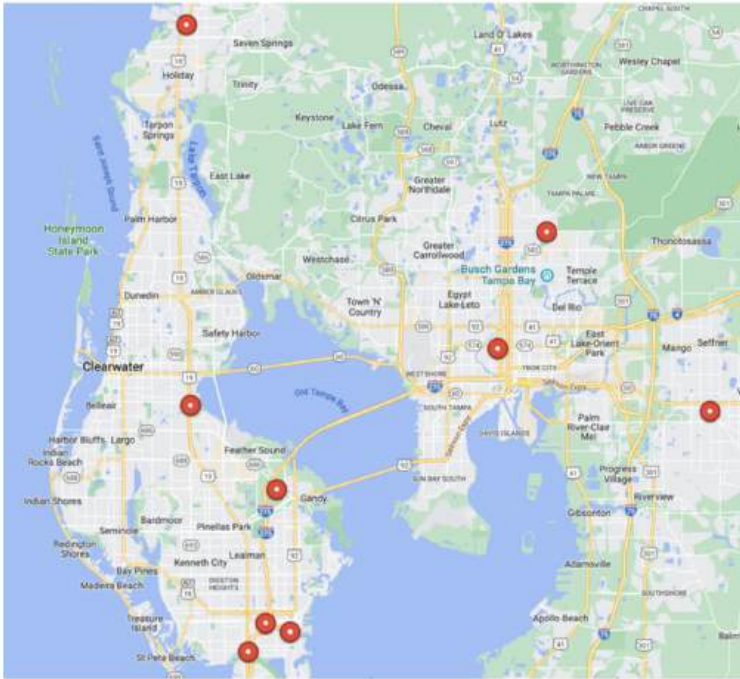
This was our impact.



## METRO INCLUSIVE HEALTH







**31,085**  
**LIVES**  
**TOUCHED**



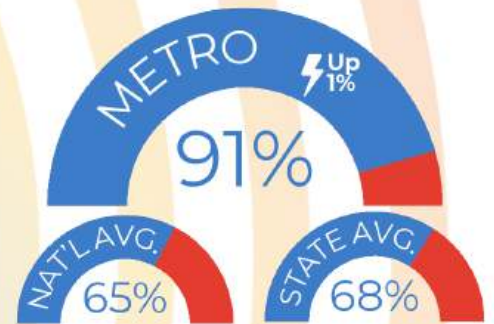
**31,761**  
**TOTAL HEALTH**  
**CENTER VISITS**



**2,992**  
**TOTAL NEW**  
**PATIENTS**

**4,352** ⚡<sup>Up 3.7%</sup>  
**HIV+**  
**PATIENTS**

At 91%, Metro Inclusive Health continued to lead state and national averages in viral suppression rates.



**100%**  
**HIV+**  
**LINKED TO**  
**CARE**

**89%**  
**HIV+**  
**RETAINED**  
**IN CARE**



**1,778**  
**BEHAVIORAL**  
**HEALTH & PSYCH**  
**PATIENTS**

**321** ⚡<sup>Up 33%</sup>  
**NEW PSYCHIATRIC**  
**CARE PATIENTS**

**12,956**  
**BEHAVIORAL**  
**HEALTH & PSYCH**  
**VISITS**



Therapy options focused on non-habitual medication fueled new growth in psych patients.



A surge in syphilis, gonorrhea and other STIs increased the need for local testing. METRO implemented walk-in and next day STI testing appointments at all health centers with rapid results available at the Seminole Heights and North St. Pete locations, in about 90 minutes.

# 22,249 STI TESTS PERFORMED

36% RAPID RESULTS

64% STANDARD 3-5 DAYS



1,638 PrEP PATIENTS

6,454 PrEP VISITS

615 <sup>Up 8%</sup> NEW PrEP PATIENTS

Testing goes hand-in-hand with prevention. Health navigators maximize each testing experience to educate patients about PrEP and nPEP to prevent HIV and DoxyPEP to prevent common STIs.



With increased walk-ins at health centers, the sexual health outreach team was able to re-focus efforts on the most high yield opportunities.

<sup>Up 6%</sup>

17,601 INDIVIDUALS REACHED

704 OUTREACH EVENTS

135,542 <sup>Up 37%</sup> CONDOMS DISTRIBUTED



8,298 HIV TESTS

54 NEWLY DIAGNOSED





# \$769,244.48

Thanks to medical patients using Metro Inclusive Pharmacy or one of 60+ partner pharmacies to fill their prescriptions, thousands of dollars went back into our community in the form of medical care, medications and social services via our Copay it Forward™ program.

metro inclusive  
**pharmacy**  
COPAY IT FORWARD™



TB BJ THE BUSINESS OF PRIDE in Partnership with TAMPA BAY LGBT CHAMBER

Metro Inclusive Health was selected as a **Business of Pride** honoree and, for the fifth consecutive year, voted **Best Local Health Center** by readers of Watermark.

2024 wave AWARDS



153,000  
NEW WEBSITE VISITORS

572,715  
WEBPAGE VIEWS

1,807,433 SOCIAL MEDIA IMPRESSIONS

~4,900  
STICKERS DISTRIBUTED



METRO  
INCLUSIVE HEALTH

ST. PETERSBURG  
TAMPA  
CLEARWATER  
NEW PORT RICHEY  
BRANDON  
METROTAMPABAY.ORG